BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

FORMAL COMPL BURBANK AGAIN)	CASE NO. ROC-W-21-01
MOUNTAIN UTIL	ITY COMPANY, INC.) _)	SUPPLEMENTAL AFFIDAVIT OF JOLENE BOSSARD
STATE OF IDAHO)		
County of Ada	SS.		
County of Ada)		

- I, Jolene Bossard, being first duly sworn under oath, depose and state as follows:
- 1. I have personal knowledge of the facts stated in this affidavit.
- 2. The information contained herein is true and correct to the best of my knowledge and belief.
 - 3. I am a Utilities Compliance Investigator at the Idaho Public Utilities Commission.
- 4. In my position I have investigated Ms. Burbank's informal and formal complaint and discussed the substance of it with various parties involved or related to these matters.
- 5. On August 19, 2021, I received correspondence from Rocky Mountain Utility Company concerning an informal complaint about a water system outage on August 16, 2021. In addition, this correspondence contains a discussion of potential water pressure issues raised by a customer of the Company.
 - 6. A true and correct copy of this correspondence is attached hereto as Exhibit A.
- 7. On November 30, 2021, Staff through counsel received a copy of the "ALTA Settlement Statement Seller" ("Settlement Statement") from Higley Developments, LLC, the party who sold the residence at 3890 East Ash Lane to Ms. Burbank.
 - 8. A true and correct copy of this Settlement Statement is attached hereto as Exhibit B.

Dated this **30** day of November 2021.

Jolene Bossard Proposed

Utilities Compliance Investigator Idaho Public Utilities Commission

SUBSCRIBED AND SWORN to before me this 2021.

[SEAL]



Notary Public for Idaho

Residing at: Boke, 1D

Commission expires: 12-4-2024

I:\Legal\z_LMEMOS\Burbank Complaint\Supp.Affidavit_Jolene Bossard.docx

6.8



EXHIBIT A

(Attached)

Jolene Bossard

From:

Charlotte Lees < rockymountainutility@gmail.com>

Sent:

Thursday, August 19, 2021 11:54 AM

To:

Jolene Bossard

Subject:

Re: Public Utilities Commission -

Attachments:

RMUC attachments.pdf

Follow Up Flag:

Follow up

Flag Status:

Flagged

Here the answers for questions plus attachments. Hope this helps.

Rocky Mountain Utility:

• My understanding was that the disconnection was a scheduled event. Why didn't the Company notify the customers that the water would be offline and the reason for doing so?

Was not scheduled for all that were affected. Wrong valve was turned off.

 According to the customers who filed complaints, this scheduled event was to connect water to a new subdivision. Please send documentation to show where this new subdivision is located. Is the new subdivision located in Division 1, Division 2 or Division 3, etc?

See Attached

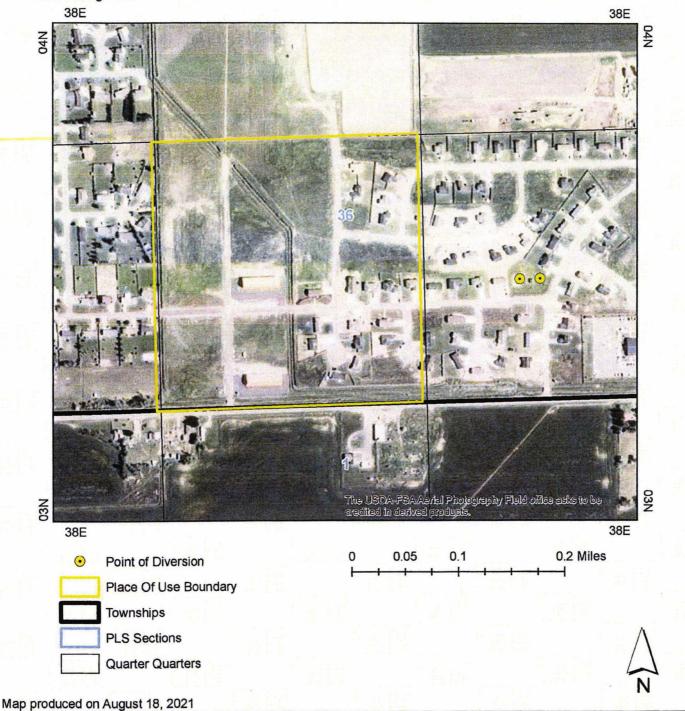
- Customers expressed concerns about water pressure. Will the current wells continue to service the new subdivision? Please explain. Yes, along with another 50HP. Pressure is at constant 70 PSI and check daily.
- Is the new subdivision included in the current CPCN? Please explain. Yes, See attached
- Please provide documentation from DEQ and IDWR that shows approval that this new subdivision is approved and supported by the existing wells. See Attached
 - Are there areas within the service territory that have lower pressure than others? If so, does this customer live in one of those areas? There should be no lower pressure areas as the new well is up and fully running.
 - Did the company increase the billing to pay for a second pump or well? Please explain. Sewer bill was increased to pay for second well that was required by DEQ
 - Is this second pump/well online full time? Please explain Second pump is up and fully running.

State of Idaho Department of Water Resources

Permit To Appropriate Water 25-14165

COMMERCIAL

The map depicts the place of use for the water use listed above and point(s) of diversion of this right as currently derived from interpretations of the paper records and is used solely for illustrative purposes. Discrepancies between the computer representation and the permanent document file will be resolved in favor of the actual water right documents in the water right file.

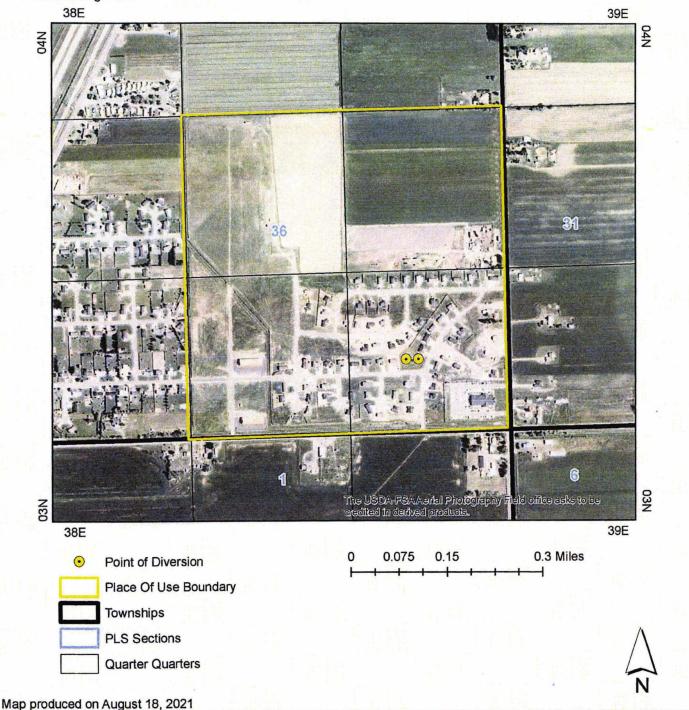


State of Idaho Department of Water Resources

Permit To Appropriate Water 25-14165

DOMESTIC

The map depicts the place of use for the water use listed above and point(s) of diversion of this right as currently derived from interpretations of the paper records and is used solely for illustrative purposes. Discrepancies between the computer representation and the permanent document file will be resolved in favor of the actual water right documents in the water right file.



RECEIVED

APR 10 2000 RECEIVED STATE OF IDAHO DEPARTMENT OF WATER RESOURCES

Department of Visital Record APR 1 6 2STATEMENT OF COMPLETION FOR SUBMITTING PROOF OF BENEFICIAL USE

DEPARTMENT OF

FOR OFFICE USE ONLY Amt. of Fee \$ \$ 175.00 Receipt No. E045809 Receipted By Ca Bu Date Receipted 4/10/2020

The Idaho Department of Water Resources considers this form a statement by the permit holder(s) that development of a water right has been completed and that water has been applied to beneficial use to the extent described below. This form must be accompanied by an examination fee, when necessary, or by a completed Beneficial Use Field Report prepared by a certified water right examiner. Please refer to the instructions and fee schedule for this form. If ownership of the permit has changed, contact any Department office or visit the Department's website at idwr.idaho.gov for an Assignment of Permit form. If you wish to relinquish your permit because you have not established the authorized use of the water and are not applying for an extension, please notify the Department in writing.

	Permit No. 25 - 14/6	65 Telephone No. 208	-520-2580
2.	Name of Permit Holder(s)	and mark Development Properties	46
		I Londmork love Suke 4 City RiGH	
	State ID Zip 834	142 Email Silver CK 100 @ gmail con	
4.	Source of Water	If GROUND WATER (well), Date Drilled m	0. 3 1yr. 2020
5.	Extent of use(s) completed as	authorized by the water right permit:	
		240	
	Irrigation (No. of acres)	Other 8 Commercial Lofs	
6.		ge volume for which proof is submitted 1.93 cfs OR	
	Compliance with a measuring direction Refer to the approval condition	device requirement, lockable controlling device requirement, and/or as on your permit and respond accordingly. Le a license if permit conditions are not met.	
	Measuring Device	Is a measuring device required?	Yes 🗹 No 🗆
		If yes, has the measuring device been installed?	Yes No 🗆
	Lockable Controlling Device	Is a lockable device required to control the diversion? If yes, has the lockable device been installed?	Yes No 2
	Fish Screen	Is a fish screen required?	Yes No No
		If yes, has the fish screen been installed?	Yes No 🛭
	Other Conditions of Permit Do the approval conditions on beneficial use? If yes, list the co	your permit require you to submit additional information in conn onditions below and attach documents with the required information	ection with your proof of on.
		Completed?	
			Yes NO
3.	Fee Enclosed \$	not applicable ☐. See fee schedule on page 2 of the instructions an appropriate fee, will be considered incomplete.	
3.	Proof statements filed without a	not applicable ☐. See fee schedule on page 2 of the instructions	
3. 9.	Proof statements filed without a Person to contact to accompan	not applicable . See fee schedule on page 2 of the instructions an appropriate fee, will be considered incomplete.	vater system.
3. 9.	Proof statements filed without a Person to contact to accompan Name	not applicable . See fee schedule on page 2 of the instructions an appropriate fee, will be considered incomplete. by the Department representative during field examination of the way.	vater system.
3. 9.	Proof statements filed without a Person to contact to accompan Name Mailing Address	not applicable . See fee schedule on page 2 of the instructions an appropriate fee, will be considered incomplete. ny the Department representative during field examination of the way. Telephone Number	vater system.
3. D.	Proof statements filed without a Person to contact to accompan Name Mailing Address State Zip Einformation given on this fo	not applicable See fee schedule on page 2 of the instructions an appropriate fee, will be considered incomplete. Telephone Number City Email Torm is my true statement of the extent to which the above number and applied to a beneficial use. I understand that any incomplete.	nbered permit has been undeveloped portion of

IDAHO DEPARTMENT OF WATER RESOURCES

WATER RIGHT REPORT

8/18/2021

IDAHO DEPARTMENT OF WATER RESOURCES

Water Permit Report

WATER RIGHT NO. 25-14165

Owner Type

Name and Address

Current Owner ROCKY MOUNTAIN UTILITY CO

2 N LANDMARK LN STE 4 RIGBY, ID 83442-5340

2087456443

Original Owner LANDMARK DEVELOPMENT PROPERTIES LLC

2 N LANDMARK LN STE 4

RIGBY, ID 83442 2085202580

Priority Date: 02/03/2005

Status: Active

Source

Tributary

GROUND WATER

Beneficial Use From To **Diversion Rate Volume**

01/01 12/31 0.32 CFS COMMERCIAL 01/01 12/31 1.61 CFS DOMESTIC 1.93 CFS Total Diversion

Location of Point(s) of Diversion:

GROUND WATER SWSESE Sec. 36 Township 04N Range 38E JEFFERSON County GROUND WATER SWSESE Sec. 36 Township 04N Range 38E JEFFERSON County

COMMERCIAL Use:

Number of other uses: 8 commercial lots

DOMESTIC Use: Number of homes: 249 Place(s) of use:

Place of Use Legal Description: DOMESTIC JEFFERSON County

Township	Range	Section	Lot	Tract	<u>Acres</u>	Lot	Tract	Acres	Lot	Tract	Acres	Lot	Tract	Acres
04N	38E	36	-	NESE			NWSE	-		SWSE	1 1 11		SESE	

Place of Use Legal Description: COMMERCIAL JEFFERSON County

Township	Range	Section	Lot	Tract	Acres	Lot	Tract	Acres	Lot	Tract	Acres	Lot	Tract	Acres
04N	38E	36	_	SWSE				-						

Conditions of Approval:

- 1. 26A Project construction shall commence within one year from the date of permit issuance and shall proceed diligently to completion unless it can be shown to the satisfaction of the Director of the Department of Water Resources that delays were due to circumstances over which the permit holder had no control.
- 2. 046 Right holder shall comply with the drilling permit requirements of Section 42-235, Idaho Code and applicable Well Construction Rules of the Department.
- 3. X59 Points of diversion are located within Lot 9, Blk. 4, Pepperwood Crossing Subdivision.
- 067 The right holder shall record the quantity of water diverted and annually report diversions of water and/or other 4. pertinent hydrologic and system information as required by Section 42-701, Idaho Code.
- 5. X01 Domestic use is for 249 homes.

- 6. Commercial use is for 8 commercial lots.
- 7. The commercial use authorized under this right shall not exceed 0.04 cfs and 2,500 gallons per day per commercial use.
- 8. 071 The domestic use authorized under this right shall not exceed 13,000 gallons per day per home.
- 070 The irrigation occurring under this domestic use shall not exceed 1/2 acre within each platted subdivision lot upon
 which a home has been constructed. This right does not provide for irrigation of common areas or for irrigation of lots
 upon which homes have not been constructed.
- 10. 065 The right holder shall make full beneficial use of all surface water rights available to the right holder for irrigation of the lands authorized to be irrigated under this right. The right holder shall limit the diversion of ground water for irrigation under this right to those times when the surface water supply is not available or the surface water supply is not reasonably sufficient to irrigate the place of use authorized under this right.
- 11. 104 If the surface water right(s) appurtenant to the place of use is sold, transferred, leased or used on any other place of use, this right to divert groundwater shall not be used for irrigation without an approved transfer pursuant to Section 42-222, Idaho Code, or approval of the Department if a transfer is not required.
- 12. 106 Prior to the diversion and use of water under this approval, the right holder shall comply with applicable water quality standards of the Department of Environmental Quality.
- 13. X60 Place of use is located within Lots 1-24, Blk. 1; Lots 1-8, Blk. 2; Lots 1-11, Blk. 3; Lots 1-8, 10-29, Blk. 4; Lot 1, Blk. 5; Lots 1-19, Blk. 6; Lots 1-10, Blk. 7; and Lots 1-9, Blk. 8; and 139 lots with no designation; Pepperwood Crossing Subdivision.
- 14. 051 Any license issued by IDWR pursuant to the right or portion thereof for the use of trust water is subject to a term review of 20 years after the date of this approval to determine availability of water for the use and to re-evaluate the public interest at the end of the term.

Dates:

Proof Due Date: 04/01/2020
Proof Made Date: 04/10/2020
Approved Date: 04/26/2005
Moratorium Expiration Date:
Enlargement Use Priority Date:
Enlargement Statute Priority Date:
Application Received Date: 01/14/2005
Protest Deadline Date: 02/22/2005

Number of Protests: 0
Field Exam Date::
Date Sent to State Off:
Date Received at State Off:

Other Information:

State or Federal:

Owner Name Connector:
Water District Number: 120
Generic Max Rate per Acre:
Generic Max Volume per Acre:
Swan Falls Trust or Nontrust: T

Swan Falls Dismissed: DLE Act Number: Cary Act Number: Mitigation Plan: False

EXHIBIT B

(Attached)



American Land Title Association

ALTA Settlement Statement - Seller Adopted 05-01-2015

File No.: 881616-RI

Printed: 03/16/2020, 9:32 AM

Officer/Escrow Officer: Shaney Swanson/ks

Settlement Location:

110 N. Clark Street/PO Box 405, Rigby, ID

83442

First American Title Company

110 N. Clark Street/PO Box 405 • Rigby, 10 83442 Phone: (208)745-8715 Fax: (208)745-8716

Final Settlement Statement



Property Address: 3890 East Ash Lane, Rigby, ID 83442

Buyer: Micole Lee Burbank
Seller: Highey Developments LLC
Lender: Synergy One Lending Inc
Settlement Date: 03/16/2020
Disbursement Date: 03/16/2020

ORRECT TO VOT THE ORIGINAL FIRST AMERICAN TITLE COMPANY

	Sel	Seller			
Description	Debit	Credit			
Financial					
Sale Price		289,900.00			
Proretions/Adjustments					
County Times 01/01/20 to 03/16/20 @\$272.78/yr	56.05				
Seller Credit	7,247.50				
Loan Charges					
Loan Charges to Synergy One Lending Inc					
Appraisal 442 Re-inspection Fee to Synargy One Lending Inc FBO Apex	150.00				
Title Charges & Escrow / Settlement Charges					
Title - Owner's Title Insurance (optional) Policy-Owner's Policy to First American Title Company	1,192.00				
Title - Settlement or Closing Fee Settlement or Closing Fee to First American Title Company	350.00				
Commission					
Real Estate Commission to RCI Brokers	8,479.58				
Miscellaneous					
Hook-Up Fee to Rocky Mountain Utility	850.00				
Property Taxes to Jefferson County Treasurer	136.39				
Funds Held					
Funds Held: Exterior Fistwork/Steps and Grading	2,810.50				
Subtotals	21,272.02	289,900.00			
Oue To Seller	268,627.98				
Yotals	289,900.00	289,900.00			

This is a summary of the closing transaction prepared by First American Title Company. This document is not intended to replace the Closing Disclosure form.

Acknowledgement

We/I have carefully reviewed the ALTA Settlement Statement and find it to be a true and accurate statement of all receipts and disbursements made on my account or by me in this transaction and further certify that I have received a copy of the ALTA Settlement Statement. We/I authorize First American Title Company to cause the funds to be disbursed in accordance with this statement.

Setter(s):

Higley Developments LLC, an idaho limited liability company

By: Bryson K. Higley Construction, Inc., Member

Name: Bryson K. Higley

Title: President

Escrow Officer: Shaney Swanson

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS 30th DAY OF NOVEMBER 2021, SERVED THE FOREGOING **SUPPLEMENTAL AFFIDAVIT OF JOLENE BOSSARD,** IN CASE NO. ROC-W-21-01, BY E-MAILING A COPY THEREOF, TO THE FOLLOWING:

NICOLE BURBANK 3890 EAST ASH LANE RIGBY ID 83442

E-MAIL: nursenikki0818@gmail.com

JIM BERNARD ROCKY MOUNTAIN UTILITY 2 N LANDMARK LANE STE 4 RIGBY ID 83442

E-MAIL: rockymountainutility@gmail.com

SECRETAR